

What is Curbside Delivery?

If you are receiving a Curbside delivery arranged by us, following is what to expect.

1. Shipping Contact

The shipper will contact you when the goods arrive in your area to make arrangements for the delivery. Goods are delivered on weekdays during normal working hours (9am – 5pm).

2. Customs

When applicable, the shipper will contact you prior to delivery to collect payment for any duties and taxes imposed by Customs.

3. Service

Curbside delivery means the goods will be delivered to the point closest to your front door that is accessible by the truck carrying the goods.

4. Unloading

Your furniture will be sent in crates that are very large and heavy. You will need to unload the truck with the help of a friend, keeping in mind that the bed of the truck is above ground level.

5. Checking Goods

You must check that all of the goods are present before signing the shipper's delivery note. If any goods are missing from the shipment, write the specifics on the delivery note, then contact us.

6. Unpacking

Your furniture arrives packed in numerous layers that protect it during transport. It is important that you remove the packaging carefully to avoid damaging your furniture. Refer to our information sheet "Unpacking Your Furniture" for further details.

7. Assembly

You will be responsible for assembling any furniture that requires assembly, and will be supplied with straightforward assembly instructions to aid you in this task. We are always happy to offer advice if you should encounter difficulty.

By signing below, I confirm I understand and agree to the Curbside delivery service as outlined above.

Signature

Date

Print name